

Nuggets From the Right Seat

“Experience Driven Advice”

From Failure to Excellence

All too often in the fire service we train on the technical aspects of our job, but rarely do we train, teach, ***coach or mentor our leaders*** (company officers) on how to deal with the interpersonal side of our job and how to truly lead. This eight hour course is designed to give experience proven advice on how a company level officer can strive, reach, and obtain excellence. It is instructed from the perspective of a *“High Performer”* and reviews critical practices for company officers such as: Building the Foundation, importance of understanding Followership and creating courageous followers, the 4 Levels of Expectations, the 3 Conditions of Leadership Influence and how to create effective influence, methods of effective leadership communication, critical Operational Leadership Practices for the company officer, understanding and implementing 3 Levels of Mentoring Accountability, building Communication Platforms with your bosses and other company officers, motivating and inspiring your firefighters, dealing with problem “employees”, dealing with average to sub-standard performing employees, common company officer situations the company officer will be faced with, and much more. **This class is designed to give legitimate, time proven practices that the company officer can implement immediately and see instant results.** All subjects discussed in this class have been originated from on the job trial and error and from this we have found many critical practices that actually work! Regardless if you work in a large or small department, from urban or suburban, company officers face the exact same challenges. This class will give you tons of **“Nuggets”** on how to deal with the many challenges you will face as a front line combat company officer. Florida State Certified Firefighters can receive 8 CEU's with the Florida State Fire College. Visit: www.rightseatnuggets.weebly.com



About the Instructor: Shannon Stone is a 24 year veteran of the fire service working his way through the ranks and is currently an operational battalion chief with the City Fort Walton Beach Fire Department, located in the panhandle of Florida. He holds multiple degrees and State certifications and has been a Florida State Paramedic since 1997. Shannon spent 8 years as a firefighter, 1 year as an engineer, 9 years as a captain assigned to a busy truck company, and the last 5 years as a battalion chief. Additionally, he works as a firefighter for Escambia County Fire Rescue, a 23 station combination fire department located in Pensacola Florida. Shannon teaches at various events to include the Orlando Fire Conference, the Atlanta Fire Conference and FDIC. He specializes in engine company operations and officer leadership development. He can be reached at rightseatnuggets@yahoo.com